

Caylix Sign-Up Form

See <http://www.caylix.com/servicesoverview> for more details
PO Box 2064, Sardis, BC V2R 1A5
Phone: 604-792-6563 - Fax: 604-824-2776 - Email: sales@caylix.com



Customer Information

Company Name: _____

First/Last Name: _____

Mailing Address: _____

(Also include physical install address if different than mailing address)

City: _____ Prov.: _____ Postal: _____

Phone: _____ Fax: _____ Email: _____

Option A - Internet & Filter

Internet Connection Options (select only one)

- | | | | |
|---------------------------------------|-----------------------------------|-----------------------------------|--|
| Dialup | Home Highspeed* | Small Biz Highspeed* | Options |
| <input type="checkbox"/> Email Only | <input type="checkbox"/> ADSL | <input type="checkbox"/> ADSL | <input type="checkbox"/> Basic Modem |
| <input type="checkbox"/> Basic | <input type="checkbox"/> Wireless | <input type="checkbox"/> Wireless | <input type="checkbox"/> Modem/Router/Wireless |
| <input type="checkbox"/> Professional | | | <input type="checkbox"/> Static IP |
| <input type="checkbox"/> Advanced | | | <input type="checkbox"/> Anti-Virus |
| | | | <input type="checkbox"/> Online Backups |
| | | | <input type="checkbox"/> Fax to Email |
| | | | <input type="checkbox"/> PC Monitoring |

*not available in all areas, call us to check on availability in your area

Option B - Filter Box Only (fill out for filter box only ordering)

Internet Services Provider Information: (for ordering filter box only)

Provider Name: _____ Package name: _____

Connection Type: _____ Email address from ISP: _____

- | | | |
|------------------------------------|--------------------------------|-----------------------------------|
| <input type="checkbox"/> Cable | <input type="checkbox"/> ADSL | <input type="checkbox"/> Wireless |
| <input type="checkbox"/> Satellite | <input type="checkbox"/> Fibre | <input type="checkbox"/> Other |

*** All remaining sections must be filled out

My computers

Number of computers: _____ Operating System: Win 7 Vista XP Mac

Subscription Options

New Caylix Email Addresses: (enter at least one & print)

#1 _____ @caylix.com

#2 _____ @caylix.com

#3 _____ @caylix.com

(If your choices are unavailable, we will contact you. If more than 3 needed, use the comment box below. The 1st address will be used for your filter login.)

Which filter? Safe (whitelist) Flexible (blacklist with content filter) Email Only

Website Hosting: e.g. mybiz.com (optional)

Home (30MB) Small Biz (150MB) Corporate (750 MB)

Billing Information (choose one)

Pre-Authorized Monthly Debit

Bank name: _____

** Please fax, email, or mail a VOID cheque!

Credit Card

Card Number: _____

Expiration Date: _____
MM/YY

CVV Code: _____
The 3 digit number on the back of your card

Name on Card: _____

Signature

Date

Comments:

Fax completed form & signed Terms page to 1-604-824-2776, or Email to sales@caylix.com.
Questions? Call 1-877-792-6563

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Terms & Conditions

I hereby authorize Caylix to proceed in setting up filtered Internet for us at the location indicated. I authorize all charges for the Filter Box, shipping costs, setup fees, monthly fees, and any additional services used as mentioned on the pricelist. I understand that this contract is valid only at the installed address, for a term not less than twelve months. Following the initial contract term, this contract will automatically be resumed on a quarterly basis, and will require a 30-day cancellation notification in writing or by electronic mail to be terminated. All terminations of service, for any reason, prior to the end of the contract are subject to an immediate \$50.00 cancellation or the balance of the contract, whichever is more. Packages may be upgraded at any time during the contract, some additional installation costs may be incurred at that time. I understand that it is my responsibility to contact my Internet service provider (ISP) to obtain a connection, pay them, and contact them for any support related to the connection.

I understand that it is my responsibility to purchase related equipment for my computer system and network such as network cards and cables. It is fully my responsibility to have all network/phone/computer equipment operational and functional prior to installation of the Filter Box. Any additional equipment/setup required will be charged as extras to my contract. Caylix reserves the right to reconfigure my equipment used for connection services to work on the Caylix network.

I certify that all information provided on this form is true and correct. My signature on this document constitutes a "signature on file". I will be responsible for all fees/charges incurred through the use of Caylix Internet Inc products and services. If this is a Pre-Authorized Debit purchase, I, the below signed, authorize Caylix Internet Inc to automatically withdraw all outstanding setup costs, monthly payments, and any other extra charges from my bank account. (All personal information is considered confidential and will not be distributed.)

This agreement may be cancelled in writing or electronic mail to Caylix no less than 30 days before the desired expiry date, at which time I am expected to return any equipment that has not been expressly purchased by me. Failure to return the equipment will result in a full price of equipment charge being added to my account. It is my responsibility to ship or pickup the equipment as required from Caylix or its partners.

I agree that I have reviewed all one time and recurring prices, realize that extra costs may be incurred, and that prices may change from time to time.

Signature

Please Print Name: _____

Date: _____

Detailed price list



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	Download Speed	Dialup Hours	Email Accounts	Include GB Bandwidth	Setup Fee	Monthly Fee	Prepaid Annual Fee
Filter Box - Canada/US							
Home	N/A	N/A	3	10	\$75	\$15.00	\$162.00
Business	N/A	N/A	5	20	\$75	\$18.00	\$194.00
Highspeed - BC ADSL⁴							
Email Only	6MB/s	N/A	2	2	\$125	\$37.95	
Home 6.0	6MB/s	N/A	3	30	\$125	\$44.95	
Business 6.0	6MB/s	N/A	3	40	\$125	\$59.95	
Highspeed - BC Wireless⁴							
Home/Business	1MB/s	N/A	3	10	\$175 ³	\$58.95	
Highspeed - AB Wireless							
Home	1MB/s	N/A	3	10	\$175 ³	\$51.95	
Business	1MB/s	N/A	3	10	\$175 ³	\$56.95	
Dialup - Canada/US							
Email Only	56KB/s	30	1	2	\$50	\$12.95	
Basic	56KB/s	30	1	3	\$50	\$20.95	
Professional	56KB/s	100	3	3	\$50	\$28.95	
Advanced	56KB/s	200	5	3	\$50	\$42.95	
Web Hosting							
Home [30MB]	N/A	N/A	3	2	\$15	\$15.95	
Small Biz ⁵ [150MB]	N/A	N/A	5	5	\$25	\$23.95	

¹ All connections are based on remote and user assisted setup. Onsite visits will incur install charges (min. 1 hour)

² All connections include 1 private IP address and 1 Caylix Filter User. Businesses with more than 1 PC need to purchase extra filter users.

³ This Setup Fee includes the Radio and Satellite Dish required for Wireless Internet. Prices vary by location.

⁴ Up to 6 Mbps - Telus may install with lower speeds in some areas depending on distance. Modems/routers/filters are not included for ADSL.

⁵ Includes 1 MySQL database up to 100 MB

Other Services

FAST Dialup accelerator option	\$5.95/mth
Extra Email Accounts	\$2.95/ea/mth
Extra Filter Users	\$4.95/mth
Extra Committed traffic (GB)	\$1/GB/mth
Extra Uncommitted Traffic (GB)	\$1.5/GB/mth
Extra Dialup Hours	\$1.50/hr
Static IPs	\$3.95/mth
Anti-Virus Program - ESET	\$60/year
Online Backups, 2 GB	\$10/mth
PC Monitoring	\$7.95/mth

Caylix Filter Box	\$99/ea
Basic ADSL Modem~	\$75/ea
Combo modem+router+wireless ~	\$125/ea
Fax to Email (1000 pgs)	\$20/mo
Shipping & Handling	\$20/ea
ADSL Line Filters	\$7.95/ea
Telephone Support/Service**	\$90/hr
Onsite Installation/Service	\$125/hr
NSF / bounced payment charge	\$35/ea
Move Fee	\$125/ea

Notes:

* Taxes apply to most products/services

* Prices are subject to change

* Check www.caylix.com for latest pricelists

* All prices in Canadian dollars

** (Support rates are for non-Caylix related problems,

Caylix related support problems are free)

~ 18 Month Warranty

As of: Mar/30/12 9:57 AM